

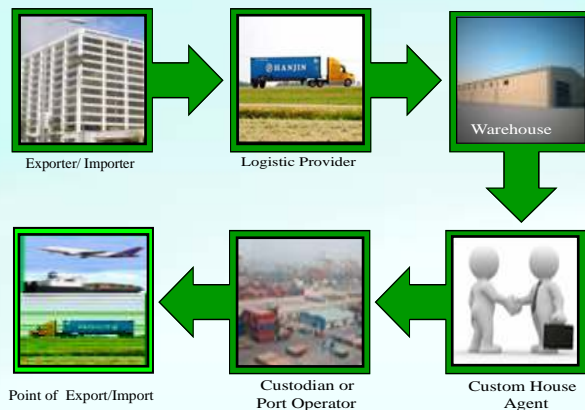


1. Authorized Economic Operator (AEO)

- AEO is a programme under the aegis of the World Customs Organization (WCO) SAFE Framework of Standards to secure and enhance international supply chain security and facilitate movement of legitimate goods across international borders.

2. Indian Customs AEO Programme

- Administered by the Customs and Central Excise Department (CBEC), the Indian AEO Programme is a voluntary programme that applies to all business entities that participate in the global supply chain.
- Entities that meet pre-determined compliance standards are certified as an AEO and as such enjoy appropriate Customs facilitation.



3. AEO

- Provides businesses with an internationally recognized security standard.
- Promotes an AEO certified entity as a 'secure' and 'reliable' trade partner.
- Incentivizes AEO entities with defined benefits that translate into savings in time & costs thereby enhancing business competitiveness.

4. Defined Benefits of AEO Programme

Exporter/ Importer

- Facilitation higher than Accredited Client Programme available to importers
- Reduced Customs Examination
- Reduced Bank Guarantee

Logistic Provider

- Waived transshipment bank guarantee
- Waived casewise transit permission

Warehouse Owner

- Faster approval for new warehouse
- Reduced bank guarantee

Custom House Agent

- Extended licence validity
- Waived renewal licence fee

Custodian

- Waiver of bank guarantee
- Extended approval as service provider for 10 years



Reduced Time



Reduced cost

5. Eligibility Criteria for AEO Programme

- Must be established in India.
- Must be a legal entity covering all activities and locations of business.
- Must have appropriate record of compliance of Customs and other relevant laws.
- Must have a satisfactory system of managing commercial and, where applicable, transport records.
- Must have proven financial solvency.
- Must maintain approved security and safety standards.

6. Process of Certification

- Submission of application for grant of AEO status to AEO Programme Manager.
- Check list for entity to self assess its readiness to get AEO certificate in terms of CBEC Circular No. 28/2012-Customs, dated 16.11.2012.
- Hold opening meeting between entity & AEO specialist.
- Issue of deficiency note (if any) by AEO Team.
- Submit complete corrected application by specialist.
- Validation visit by AEO specialist.
- Remove shortcomings (if any) on specific issues.
- Approval by AEO Programme Manager.
- AEO Certificate awarded.



For any queries, please contact:

AEO Programme Manager,
Directorate General of Inspection,
Customs & Central Excise,
Drum Shape Building, I.P. Bhawan,
I.P. Estate, New Delhi-110 002
Phone No: 011-23378999, 23378636, 23378771,
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Fax No: 011-23370351
E-mail: aeoindiancustoms@gmail.com
dteinsp@nic.in

DGICCE, West Regional Unit, Mumbai
Phone No: 022-26590663
Fax No: 022-23720614

DGICCE, Eastern Regional Unit, Kolkata
Phone No: 033-22866941
Fax No: 033-22866945

DGICCE, South Regional Unit, Chennai
Phone No: 044-28190925
Fax No: 044-28193309

DGICCE, Northern Regional Unit, New Delhi
Phone No: 011-23378999, Ext.-213
Fax No: 011-23370351

Or contact nearest Commissioner of Customs/Central Excise



**Central Board of Excise & Customs
Department of Revenue
Ministry of Finance
Government of India
www.cbec.gov.in**



Authorized Economic Operator Programme

Customs-Business
Partnership for a Secure World

